

Conversations

That Get Results!

Friday, April 13, 2018 • 8:30 AM – 12:30 PM
Boardroom, NET Building • 1800 North 33rd Street, Lincoln

UAAD Members: \$15

Non-Members: \$25

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University Association for
Administrative Development
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This engaging, hands-on workshop will give you the perspective, tools, and techniques to have a successful difficult conversation — that gets results!

- Identify personal beliefs about conflict, and debunk myths surrounding conflict resolution.
- Distinguish what conflict to address and when to address it.
- Apply the four-step process to address conflict through scripting conversations.

Register

Cancellation Policy: No-shows will be billed for the registration fee. To avoid a no-show billing, please cancel 72 hours before the event by contacting Becky Carter (472-5893, becky.carter@unl.edu) or Deb Eisloeffel (472-5009, deb.eisloeffel@unl.edu).

Kaylea Dunn is a Human Resources Project Specialist at Olsson Associates, with more than 16 years of combined recruiting, client service, and training experience. Kaylea brings an expansive background in relationship building, client service, teamwork, and training. Her *Conversations that Get Results* training focuses on the material created by Vital Smarts, including *Crucial Conversations* and *Crucial Accountability*.

